

Terms & Conditions – Rushton’s Rustic Hire

Last updated: 20.11.2025

These Terms & Conditions outline the agreement between Rushton’s Rustic Hire (“we”, “our”) and the client (“you”).

1. Bookings & Payments

- A non-refundable booking fee (£100 but if the total balance is below £100 then this will be 30% of the total balance) is required to secure your date.
- Full payment is due [4 weeks] before the wedding.
- Bookings are confirmed only once payment is received.

2. Hire Period

- Standard hire lasts 24–48 hours, depending on the item and agreement.
- Extended hire may incur an additional charge.

3. Delivery, Setup & Collection

- Delivery charges depend on location (the location must be within a 50-mile radius of the WS7 postcode).
- We will confirm delivery times once the booking is secured.
- You are responsible for ensuring access to the venue for delivery and collection.
- If access is delayed, additional fees may apply.

4. Damage, Loss & Security

- Items remain the property of Rushton’s Rustic Hire at all times.
- You are responsible for the items from delivery until collection.
- Any damage, loss, or theft will incur a replacement fee.
- Items must not be altered, repaired, or modified without written permission.

5. Personalisation

- Personalised signs are created exactly as approved by you during the design process.
- Once approved, changes may incur additional charges.

6. Weather & Outdoor Use

- Certain items may not be suitable for outdoor use in poor weather.
- You must follow all care instructions provided.



7. Photography & Promotion

- We may use photographs of our items at your event for marketing unless you request otherwise in writing.

8. Liability

- We are not liable for injury, venue damage, or financial losses resulting from misuse or accidents involving hired items. However, we do have Public Liability Insurance.
- You must ensure safe and appropriate use of all items.

9. Termination

- Either party reserves the right to terminate the agreement in case of a breach or default by the other party. Termination terms and procedures are outlined in the agreement under the cancellation section.

